

## **ITEMS INCLUDED IN THE FUNERAL DIRECTORS FEE**

- Provision of 24 hours emergency phone line
- Arrangement of Funeral at office or home (9.00am - 4.30pm)
- Conveyance of the deceased to our Chapel
- Careful preparation of the deceased, including embalming and presentation in the coffin of your choice
- Full use of our Chapel of Rest up to the day of the funeral
- All administration connected with the funeral
- Delivery of all forms to place of committal
- Collection of cremated remain (if applicable)
- Delivery of floral tribute to a local address e.g. Hospital

## **DISBURSEMENT CHARGES**

- These charges are paid by us on your behalf
- We have no control over the amount of these charges

Some of these charges may be subject to a small administration fee

## **DEPOSIT**

A deposit will be required on all funerals, to be paid before the funeral takes place. The amount of the deposit will be determined by the total balance of the funeral. The funeral director will advise you of the amount payable

The minimum deposit is £1000

## **PAYMENT DETAILS**

Your final invoice will be sent to you within ten days of the funeral. Payment is required within 30 days of the invoice date. Please inform the funeral director if there is an insurance or D.H.S.S claim, or if a solicitor is dealing with the estate. We reserve the right to charge interest of 1.5% per month or 18% annually on all accounts not paid within 30 days of invoice date. If accounts are not settled within 60 days we reserve the right to pass the outstanding account onto a collection agency.